

MEMBERSHIP PLAN OPTIONS

	HVAC \$14/month \$169/year	Plumbing \$8/month \$99/year	Electric \$6/month \$79/year
SAVE and pay automatically each month!			
24 Hour Service Available			
Discount On Repairs	10%	10%	10%
Dispatch Fee	\$0*	reduced	reduced
Discount On Services			
Up to 2lb. FREE Refrigerant**			
Annual Visits	2	1	1
Complete HVAC Inspection			
Complete Plumbing Inspection			
One FREE Drain Stoppage per year			
Flush and Drain Water Heater^^			
Aerator Faucet Replacement^^			
Backflow Certification^^			
Complete Electrical Inspection			
Switches/Receptacles Replaced^			2 per year



\$24/month -OR- \$299/year

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- 15%
- \$0*
- 15%
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Major Equipment Discounts

HVAC, Filtration, Air Quality			
Water Heaters			
Electrical Panel Upgrades			

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Call our VIP Concierge Line: (205) 277-6829

* During Normal Business Hours ** R-410 A Refrigerant Refills ^^ Available only during Plumbing Inspection ^ Available only during Electrical Inspection

Exclusive Banks Quarles VIP Comfort Club Membership Benefits



24 Hour Emergency Service

As a member of our **VIP Comfort Club** you qualify for 24 Hour Emergency Service, and you will only pay our standard dispatch fee.



Priority Service

Whether you're calling for routine or emergency service, you will receive the earliest available scheduling.



Continuous Discounts

You will receive discounts on ALL parts and labor we perform, starting with this visit!



No Dispatch Fee

You will never pay a dispatch fee during our regular business hours.



Free Estimates

We will gladly assess any repair needs within your plan and provide estimates at no additional charge to you for the duration of your membership.



Transferable

You can transfer the plan to your new home or to the buyer of your present home—it's your choice!



Peace of Mind

Our thorough inspections can identify potential problems, avoiding costly repairs later.



Guaranteed

All backed by our Banks Quarles Service Guarantee ... so it just Makes \$ENSE!

Reviews and Testimonials



Jim G. possibly saved my family's lives. He came to our house with a "how can I help you attitude." I told him I had smelled either a gas leak or sewer gas for the last few days. Jim started searching for the source. Within minutes, he found the problem. The gas inlet on my system was not only loose, but the copper tubing needed to be knurled. He fixed the problem!!! I appreciated not only his technical skills; but also, his professionalism. His service was excellent!

– Lew D.



Scott C. was Amazing!!! Couldn't ask for a better Service Pro. I thank you for sending him. I want you all to be safe and keep up the good work.

– Mike P.



Excellent Service. Banks and Quarles Technician was extremely knowledgeable and freely passed that knowledge on to me. He explained step by step what he was doing and why. Nick fixed a problem that we have been trying to clear up for awhile. Great customer service. Nick is a personable guy who tries to make you feel comfortable. Thanks again for taking the time to do the job right!!

– Mary R.



I have been working on getting an upgrade on my heating and cooling system. I contacted Banks Quarles and the response time was outstanding they were very helpful and totally professional. Brent R. was just the person I needed to handle the process he is an outstanding asset to your company very knowledgeable and professional in appearance and manner would recommend him and Banks Quarles to anyone.

– James M.



Marc O. was very professional and knowledgeable of our issue we had with our newly installed HVAC unit. He corrected the problem in a timely manner. My husband and I highly recommend Banks Quarles and Marc O.

– Mart and Leigh B.



Love the service provided to me by this company, in particular by my HVAC tech Nick W. I live in a rural area and I own a geo thermal unit. Not many companies are trained on them. But Banks Quarles has fixed 2 really big issues. They arrived on time and were very professional. Nick goes above and beyond!

– **Maegan V.**



Would like to thank Nick W and Matt V for getting my system checked out and ready for summer. These guys were on time (Missi called to let me know who was coming and on their way). Very professional, courteous, and explained all they were doing. My attic fan had not been working for couple of years. Nick and Matt got new parts and repaired same day!! Really appreciate the service I received.

– **Judy L.**



Jeff N., from Banks Quarles, came to my house to access several plumbing issues I had. He quickly saw what needed to be done, and just as quickly gave me a quote for the repairs as well as some upgrading I wanted to have done. He was courteous, to the point and quite knowledgeable as to what he was doing. I am very happy with his work, and would recommend him to my friends. He is an excellent representative for your company.

– **John D.**



Great service and timely. Jeff worked well with our church and we thank you.

– **Ed I.**



Brent R. completed our regular service check and as always Banks Quarles was quick, informed and efficient.

– **Bryan K.**



We had to call after hours due to a plumbing issue. Jeff N. was at the house timely and corrected our issue and helped direct us to someone to help with clean up. We were able to get the problem taken care of in one night. We were very pleased with the service, friendliness and knowledge of Jeff. Would definitely recommend.

– **Cristy T.**



I would like to commend Mark C. for excellent customer service. Mark came to my home after hours and worked diligently to find the wire connection that had shorted out my Air Conditioning unit. He also took great pains to advise me of my future need to upgrade given the age of my unit. Mark in my humble opinion exemplifies a superior sales/service attitude. He is an asset to the Banks Quarles organization.

– **Leander C.**